

February 7th 2013

# **JANUARY 2013 TRAFFIC**

Passenger: Stable traffic

Cargo: 1.0 point decline in load factor to 60.4%

#### Passenger business

January 2013 was perturbed by adverse weather conditions at CDG which led Air France, at the request of the authorities, to reduce capacity by 40% during two days. This reduction in capacity especially weighed on European traffic. KLM also experienced significant snowfalls at Schiphol. As a consequence of these adjustments, capacity was up 0.4% while traffic was stable. The load factor stood at 81.4% (-0.3 points). The number of passengers amounted to 5.5 millions (-3.8%). Unit revenue per available seat kilometre (RASK) ex-currency progressed compared with January 2012.

- On the Americas network traffic and capacity declined by 0.7% and 1.2% respectively. The load factor stood at 87.4% (+0.5 points) underpinned by Latin America.
- The Asia network was dynamic with a 5.0% rise in traffic. Capacity was up 6.9%, giving a load factor of 83.8%, down 1.5 points.
- The Africa and Middle East network recorded a 1.5% increase in traffic for capacity up by 1.8%. The load factor was virtually stable at 80.2% (-0.2 points).
- On the Caribbean and Indian Ocean network capacity was down 4.1% and traffic by 2.8%. The load factor gained 1.2 points to 86.7%.
- The European network was the most affected by the weather conditions. As a result capacity was down 2.4% while traffic declined 4.3%. The load factor fell 1.3 points to 67.0%.

# **Cargo business**

In January 2013, traffic and capacity were down by 2.9% and 1.3%. The load factor declined by 1.0 point to 60.4%. Unit revenue per available tonne kilometre (RATK) ex-currency was slightly down compared with January 2012.

# **Recent developments**

- Air France is pursuing the restructuring of its short- and medium-haul network within the framework of the 'Transform 2015' plan. The company launched a new fares offer to 58 destinations within its medium-haul network. On 28 January Air France also launched its new company, Hop! Regrouping its regional subsidiaries, Brit Air, Airlinair and Regional. As of 31 March, Hop! will operate 530 daily fights to 136 destinations in France and Europe.
- ▶ KLM is the partner and official transport provider for 'Amsterdam 2013', an event celebrating the anniversary of many of the city's institutions.

# **Agenda**

- 22nd February 2013: Full Year 2012 results at 07.15h CET
- 7th March 2013: February 2013 traffic at 08.00h CET

# **STATISTICS**

Passenger activit	y (in millions)
-------------------	-----------------

Total Group         2013         2012         Variation           Passengers carried (000s)         5,537         5,757         (3.8%)         5,537           Revenue pax-kilometers (RPK)         17,557         17,555         0.0%         17,557           Available seat-kilometers (ASK)         21,582         21,504         0.4%         21,582           Load factor (%)         81.4%         81.6%         (0.3)         81.4%           Europe (including France)         Passengers carried (000s)         3,593         3,795         (5.3%)         81.4%           Europe (including France)         Passengers carried (000s)         3,593         3,795         (5.3%)         3,593           Revenue pax-kilometers (RPK)         2,900         3,029         (4.3%)         2,900           Available seat-kilometers (ASK)         4,331         4,438         (2.4%)         4,331           Load factor (%)         67.0%         68.2%         (1.3)         67.0%           Available seat-kilometers (ASK)         5,603         5,641         (0.7%)         5,603           Available seat-kilometers (ASK)         6,409         6,486         (1.2%)         6,409           Load factor (%)         480         478         0.3%	Year to date  2012  5,757  17,555  21,504  81.6%  3,795  3,029  4,438  68.2%  716  5,641  6,486  87.0%  478  4,025  4,717  85.3%	(3.8% 0.0% 0.4% (0.3) (5.3% (4.3% (2.4% (1.3) (1.7% (0.7% (1.2% 0.5 0.3% 5.0% 6.9% (1.5)
Passengers carried (000s)	5,757 17,555 21,504 81.6% 3,795 3,029 4,438 68.2% 716 5,641 6,486 87.0% 478 4,025 4,717 85.3%	(3.8% 0.0% 0.4% (0.3) (5.3% (4.3% (2.4% (1.3) (1.7% (0.7% (1.2% 0.5) 0.3% 5.0% 6.9%
Revenue pax-kilometers (RPK)	17,555 21,504 81.6% 3,795 3,029 4,438 68.2% 716 5,641 6,486 87.0% 478 4,025 4,717 85.3%	(0.0% (0.3) (5.3% (4.3% (2.4% (1.3) (1.7% (0.7% (1.2% 0.5
Available seat-kilometers (ASK) 21,582 21,504 0.4% 81.6% (0.3) 81.593 81.4% 81.6% (0.3) 81.5% 81.4% 81.6% (0.3) 81.5% 81.4% 81.6% (0.3) 81.5% 81.4% 81.6% (0.3) 81.4% 81.6% (0.3) 81.4% 81.6% (0.3) 81.4% 81.6% (0.3) 81.4% 81.6% (0.3) 81.4% 81.6% (0.3) 81.4% 81.6% (0.3) 81.6% 81.4% 81.6% (0.3) 81.6% 81.6% 81.6% (0.2) 81.6% 81.6% 81.6% (0.2) 81.6% 81.6% 81.6% (0.3) 81.6% 81.6% 81.6% 81.6% (0.3) 81.6% 81	21,504 81.6% 3,795 3,029 4,438 68.2% 716 5,641 6,486 87.0% 478 4,025 4,717 85.3%	(0.4% (0.3) (5.3% (4.3% (2.4% (1.3) (0.7% (1.2% 0.5 (0.3% 5.0% 6.9%
Europe (including France)	3,795 3,029 4,438 68.2%  716 5,641 6,486 87.0%  478 4,025 4,717 85.3%	(0.3) (5.3% (4.3% (2.4% (1.3) (1.7% (0.7% (1.2% 0.5) 0.3% 5.0% 6.9%
Passengers carried (000s)         3,593         3,795         (5.3%)         3,593           Revenue pax-kilometers (RPK)         2,900         3,029         (4.3%)         2,900           Available seat-kilometers (ASK)         4,331         4,438         (2.4%)         4,331           Load factor (%)         67.0%         68.2%         (1.3)         67.0%           Americas           Passengers carried (000s)         704         716         (1.7%)         704           Revenue pax-kilometers (RPK)         5,603         5,641         (0.7%)         5,603           Available seat-kilometers (ASK)         6,409         6,486         (1.2%)         6,409           Load factor (%)         87.4%         87.0%         0.5         87.4%           Assengers carried (000s)         480         478         0.3%         480           Revenue pax-kilometers (RPK)         4,226         4,025         5.0%         4,226           Available seat-kilometers (ASK)         5,042         4,717         6.9%         5,042           Load factor (%)         83.8%         85.3%         (1.5)         83.8%           Africa / Middle East           Passengers carried (000s)         440	3,029 4,438 68.2%  716 5,641 6,486 87.0%  478 4,025 4,717 85.3%	(4.3% (2.4% (1.3) (1.7% (0.7% (1.2% 0.5) 0.3% 5.0% 6.9%
Passengers carried (000s)         3,593         3,795         (5.3%)         3,593           Revenue pax-kilometers (RPK)         2,900         3,029         (4.3%)         2,900           Available seat-kilometers (ASK)         4,331         4,438         (2.4%)         4,331           Load factor (%)         67.0%         68.2%         (1.3)         67.0%           Americas           Passengers carried (000s)         704         716         (1.7%)         704           Revenue pax-kilometers (RPK)         5,603         5,641         (0.7%)         5,603           Available seat-kilometers (ASK)         6,409         6,486         (1.2%)         6,409           Load factor (%)         87.4%         87.0%         0.5         87.4%           Assengers carried (000s)         480         478         0.3%         480           Revenue pax-kilometers (RPK)         4,226         4,025         5.0%         4,226           Available seat-kilometers (ASK)         5,042         4,717         6.9%         5,042           Load factor (%)         83.8%         85.3%         (1.5)         83.8%           Africa / Middle East           Passengers carried (000s)         440	3,029 4,438 68.2%  716 5,641 6,486 87.0%  478 4,025 4,717 85.3%	(4.3% (2.4% (1.3) (1.7% (0.7% (1.2% 0.5) 0.3% 5.0% 6.9%
Revenue pax-kilometers (RPK)         2,900         3,029         (4.3%)         2,900           Available seat-kilometers (ASK)         4,331         4,438         (2.4%)         4,331           Load factor (%)         67.0%         68.2%         (1.3)         67.0%           Americas           Passengers carried (000s)         704         716         (1.7%)         704           Revenue pax-kilometers (RPK)         5,603         5,641         (0.7%)         5,603           Available seat-kilometers (ASK)         6,409         6,486         (1.2%)         6,409           Load factor (%)         87.4%         87.0%         0.5         87.4%           Passengers carried (000s)         480         478         0.3%         480           Revenue pax-kilometers (RPK)         4,226         4,025         5.0%         4,226           Available seat-kilometers (ASK)         5,042         4,717         6.9%         5,042           Load factor (%)         83.8%         85.3%         (1.5)         83.8%           Africa / Middle East           Passengers carried (000s)         440         438         0.4%         440           Revenue pax-kilometers, (RPK)         2,482	3,029 4,438 68.2%  716 5,641 6,486 87.0%  478 4,025 4,717 85.3%	(4.3% (2.4% (1.3) (1.7% (0.7% (1.2% 0.5) 0.3% 5.0% 6.9%
Available seat-kilometers (ASK)	4,438 68.2% 716 5,641 6,486 87.0% 478 4,025 4,717 85.3%	(2.4% (1.3) (1.7% (0.7% (1.2% 0.5 0.3% 5.0% 6.9%
Load factor (%)         67.0%         68.2%         (1.3)         67.0%           Americas           Passengers carried (000s)         704         716         (1.7%)         704           Revenue pax-kilometers (RPK)         5,603         5,641         (0.7%)         5,603           Available seat-kilometers (ASK)         6,409         6,486         (1.2%)         6,409           Load factor (%)         87.4%         87.0%         0.5         87.4%           Asia / Pacific           Passengers carried (000s)         480         478         0.3%         480           Revenue pax-kilometers (RPK)         4,226         4,025         5.0%         4,226           Available seat-kilometers (ASK)         5,042         4,717         6.9%         5,042           Load factor (%)         83.8%         85.3%         (1.5)         83.8%           Africa / Middle East           Passengers carried (000s)         440         438         0.4%         440           Revenue pax-kilometers, (RPK)         2,482         2,445         1.5%         2,482           Available seat-kilometers, (ASK)         3,092         3,038         1.8%         3,092           Load facto	68.2%  716 5,641 6,486 87.0%  478 4,025 4,717 85.3%	(1.3) (1.7% (0.7% (1.2% 0.5 0.3% 5.0% 6.9%
Passengers carried (000s)         704         716         (1.7%)         704           Revenue pax-kilometers (RPK)         5,603         5,641         (0.7%)         5,603           Available seat-kilometers (ASK)         6,409         6,486         (1.2%)         6,409           Load factor (%)         87.4%         87.0%         0.5         87.4%           Asia / Pacific           Passengers carried (000s)         480         478         0.3%         480           Revenue pax-kilometers (RPK)         4,226         4,025         5.0%         4,226           Available seat-kilometers (ASK)         5,042         4,717         6.9%         5,042           Load factor (%)         83.8%         85.3%         (1.5)         83.8%           Africa / Middle East           Passengers carried (000s)         440         438         0.4%         440           Revenue pax-kilometers, (RPK)         2,482         2,445         1.5%         2,482           Available seat-kilometers, (ASK)         3,092         3,038         1.8%         3,092           Load factor (%)         80.2%         80.5%         (0.2)         80.2%	5,641 6,486 87.0% 478 4,025 4,717 85.3%	(0.7% (1.2% 0.5 0.3% 5.0% 6.9%
Passengers carried (000s)         704         716         (1.7%)         704           Revenue pax-kilometers (RPK)         5,603         5,641         (0.7%)         5,603           Available seat-kilometers (ASK)         6,409         6,486         (1.2%)         6,409           Load factor (%)         87.4%         87.0%         0.5         87.4%           Asia / Pacific           Passengers carried (000s)         480         478         0.3%         480           Revenue pax-kilometers (RPK)         4,226         4,025         5.0%         4,226           Available seat-kilometers (ASK)         5,042         4,717         6.9%         5,042           Load factor (%)         83.8%         85.3%         (1.5)         83.8%           Africa / Middle East           Passengers carried (000s)         440         438         0.4%         440           Revenue pax-kilometers, (RPK)         2,482         2,445         1.5%         2,482           Available seat-kilometers, (ASK)         3,092         3,038         1.8%         3,092           Load factor (%)         80.2%         80.5%         (0.2)         80.2%	5,641 6,486 87.0% 478 4,025 4,717 85.3%	(0.7% (1.2% 0.5 0.3% 5.0% 6.9%
Revenue pax-kilometers (RPK)         5,603         5,641         (0.7%)         5,603           Available seat-kilometers (ASK)         6,409         6,486         (1.2%)         6,409           Load factor (%)         87.4%         87.0%         0.5         87.4%           Asia / Pacific           Passengers carried (000s)         480         478         0.3%         480           Revenue pax-kilometers (RPK)         4,226         4,025         5.0%         4,226           Available seat-kilometers (ASK)         5,042         4,717         6.9%         5,042           Load factor (%)         83.8%         85.3%         (1.5)         83.8%           Africa / Middle East           Passengers carried (000s)         440         438         0.4%         440           Revenue pax-kilometers, (RPK)         2,482         2,445         1.5%         2,482           Available seat-kilometers, (ASK)         3,092         3,038         1.8%         3,092           Load factor (%)         80.2%         80.5%         (0.2)         80.2%	5,641 6,486 87.0% 478 4,025 4,717 85.3%	(0.7% (1.2% 0.5 0.3% 5.0% 6.9%
Available seat-kilometers (ASK) 6,409 6,486 (1.2%) 6,409 Load factor (%) 87.4% 87.0% 0.5  Asia / Pacific Passengers carried (000s) 480 478 0.3% 480 Revenue pax-kilometers (RPK) 4,226 4,025 5.0% 4,226 Available seat-kilometers (ASK) 5,042 4,717 6.9% 5,042 Load factor (%) 83.8% 85.3% (1.5) 83.8%  Africa / Middle East Passengers carried (000s) 440 438 0.4% 440 Revenue pax-kilometers, (RPK) 2,482 2,445 1.5% 2,482 Available seat-kilometers, (ASK) 3,092 3,038 1.8% 3,092 Load factor (%) 80.2% 80.5% (0.2) 80.2%  Caribbean / Indian,Ocean	6,486 87.0% 478 4,025 4,717 85.3%	0.3% 5.0% 6.9%
Load factor (%)         87.4%         87.0%         0.5         87.4%           Asia / Pacific         Passengers carried (000s)         480         478         0.3%         480           Revenue pax-kilometers (RPK)         4,226         4,025         5.0%         4,226           Available seat-kilometers (ASK)         5,042         4,717         6.9%         5,042           Load factor (%)         83.8%         85.3%         (1.5)         83.8%           Africa / Middle East         Passengers carried (000s)         440         438         0.4%         440           Revenue pax-kilometers, (RPK)         2,482         2,445         1.5%         2,482           Available seat-kilometers, (ASK)         3,092         3,038         1.8%         3,092           Load factor (%)         80.2%         80.5%         (0.2)         80.2%	478 4,025 4,717 85.3%	0.5 0.3% 5.0% 6.9%
Passengers carried (000s)         480         478         0.3%         480           Revenue pax-kilometers (RPK)         4,226         4,025         5.0%         4,226           Available seat-kilometers (ASK)         5,042         4,717         6.9%         5,042           Load factor (%)         83.8%         85.3%         (1.5)         83.8%           Africa / Middle East           Passengers carried (000s)         440         438         0.4%         440           Revenue pax-kilometers, (RPK)         2,482         2,445         1.5%         2,482           Available seat-kilometers, (ASK)         3,092         3,038         1.8%         3,092           Load factor (%)         80.2%         80.5%         (0.2)         80.2%	4,025 4,717 85.3%	5.0% 6.9%
Passengers carried (000s)         480         478         0.3%         480           Revenue pax-kilometers (RPK)         4,226         4,025         5.0%         4,226           Available seat-kilometers (ASK)         5,042         4,717         6.9%         5,042           Load factor (%)         83.8%         85.3%         (1.5)         83.8%           Africa / Middle East           Passengers carried (000s)         440         438         0.4%         440           Revenue pax-kilometers, (RPK)         2,482         2,445         1.5%         2,482           Available seat-kilometers, (ASK)         3,092         3,038         1.8%         3,092           Load factor (%)         80.2%         80.5%         (0.2)         80.2%	4,025 4,717 85.3%	5.0% 6.9%
Available seat-kilometers (ASK)         5,042         4,717         6.9%         5,042           Load factor (%)         83.8%         85.3%         (1.5)         83.8%           Africa / Middle East           Passengers carried (000s)         440         438         0.4%         440           Revenue pax-kilometers, (RPK)         2,482         2,445         1.5%         2,482           Available seat-kilometers, (ASK)         3,092         3,038         1.8%         3,092           Load factor (%)         80.2%         80.5%         (0.2)         80.2%	4,717 85.3%	6.9%
Available seat-kilometers (ASK)         5,042         4,717         6.9%         5,042           Load factor (%)         83.8%         85.3%         (1.5)         83.8%           Africa / Middle East           Passengers carried (000s)         440         438         0.4%         440           Revenue pax-kilometers, (RPK)         2,482         2,445         1.5%         2,482           Available seat-kilometers, (ASK)         3,092         3,038         1.8%         3,092           Load factor (%)         80.2%         80.5%         (0.2)         80.2%	4,717 85.3%	6.9%
Load factor (%)         83.8%         85.3%         (1.5)         83.8%           Africa / Middle East           Passengers carried (000s)         440         438         0.4%         440           Revenue pax-kilometers, (RPK)         2,482         2,445         1.5%         2,482           Available seat-kilometers, (ASK)         3,092         3,038         1.8%         3,092           Load factor (%)         80.2%         80.5%         (0.2)         80.2%	85.3%	
Passengers carried (000s)         440         438         0.4%         440           Revenue pax-kilometers,(RPK)         2,482         2,445         1.5%         2,482           Available seat-kilometers,(ASK)         3,092         3,038         1.8%         3,092           Load factor (%)         80.2%         80.5%         (0.2)         80.2%	438	
Passengers carried (000s)         440         438         0.4%         440           Revenue pax-kilometers,(RPK)         2,482         2,445         1.5%         2,482           Available seat-kilometers,(ASK)         3,092         3,038         1.8%         3,092           Load factor (%)         80.2%         80.5%         (0.2)         80.2%	438	
Revenue pax-kilometers, (RPK)         2,482         2,445         1.5%         2,482           Available seat-kilometers, (ASK)         3,092         3,038         1.8%         3,092           Load factor (%)         80.2%         80.5%         (0.2)         80.2%	430	0.4%
Available seat-kilometers, (ASK)       3,092       3,038       1.8%       3,092         Load factor (%)       80.2%       80.5%       (0.2)       80.2%    Caribbean / Indian, Ocean	0.445	
Load factor (%)         80.2%         80.5%         (0.2)         80.2%           Caribbean / Indian,Ocean	2,445	1.5%
Caribbean / Indian,Ocean	3,038	1.8%
	80.5%	(0.2)
Passengers carried (000s) 322 329 (2.3%) 322	329	(2.3%
Revenue pax-kilometers (RPK)         2,347         2,415         (2.8%)         2,347	2,415	(2.8%
Available seat-kilometers (ASK) 2,708 2,825 (4.1%) 2,708	2,825	(4.1%
Load factor (%) 86.7% 85.5% 1.2 86.7%	85.5%	1.2
Cargo activity (in millions)	Vaar ta data	
Total Group 2013 2012 Variation 2013	Year to date 2012	Variatio
	802	
		(2.9%
Available tonne-km (ATK) 1,290 1,307 (1.3%) 1,290 Load factor (%) 60.4% 61.4% (1.0) 60.4%	1,30 <i>7</i> 61.4%	(1.3%
Former (trade-three Former)	•	
Europe (including France)	· -	(0.50/
Revenue tonne-km (RTK) 5 5 (0.5%) 5	5	(0.5%
Available tonne-km (ATK) 40 41 (1.6%) 40	41	(1.6%
Load factor (%) 13.1% 13.0% (0.1) 13.1%	13.0%	(0.1)
Americas (CTIC) 2007 (4.00V) 2007	000	// 50:
Revenue tonne-km (RTK) 327 333 (1.8%) 327	333	(1.8%
Available tonne-km (ATK) 519 518 0.1% 519	518	0.1%
Load factor (%) 63.0% 64.2% (1.2) 63.0%	64.2%	(1.2)
Asia / Pacific	T .	(5.6%
Revenue tonne-km (RTK) 287 304 (5.6%) 287	304	(3.7%
Revenue tonne-km (RTK)         287         304         (5.6%)         287           Available tonne-km (ATK)         392         407         (3.7%)         392	407	
Revenue tonne-km (RTK) 287 304 (5.6%) 287		(1.5)
Revenue tonne-km (RTK)       287       304       (5.6%)       287         Available tonne-km (ATK)       392       407       (3.7%)       392         Load factor (%)       73.3%       74.7%       (1.5)       73.3%    Africa / Middle East	407	(1.5)
Revenue tonne-km (RTK)       287       304       (5.6%)       287         Available tonne-km (ATK)       392       407       (3.7%)       392         Load factor (%)       73.3%       74.7%       (1.5)       73.3%	407	0.0%
Revenue tonne-km (RTK)       287       304       (5.6%)       287         Available tonne-km (ATK)       392       407       (3.7%)       392         Load factor (%)       73.3%       74.7%       (1.5)       73.3%    Africa / Middle East	407 74.7%	
Revenue tonne-km (RTK)     287     304     (5.6%)     287       Available tonne-km (ATK)     392     407     (3.7%)     392       Load factor (%)     73.3%     74.7%     (1.5)     73.3%       Africa / Middle East       Revenue tonne-km (RTK)     128     128     0.0%     128	407 74.7%	0.0%
Revenue tonne-km (RTK)         287         304         (5.6%)         287           Available tonne-km (ATK)         392         407         (3.7%)         392           Load factor (%)         73.3%         74.7%         (1.5)         73.3%           Africa / Middle East           Revenue tonne-km (RTK)         128         128         0.0%         128           Available tonne-km (ATK)         236         233         1.1%         236           Load factor (%)         54.3%         54.9%         (0.6)         54.3%	407 74.7% 128 233	0.0%
Revenue tonne-km (RTK)         287         304         (5.6%)         287           Available tonne-km (ATK)         392         407         (3.7%)         392           Load factor (%)         73.3%         74.7%         (1.5)         73.3%           Africa / Middle East           Revenue tonne-km (RTK)         128         128         0.0%         128           Available tonne-km (ATK)         236         233         1.1%         236           Load factor (%)         54.3%         54.9%         (0.6)         54.3%	407 74.7% 128 233 54.9%	0.0%
Revenue tonne-km (RTK)         287         304         (5.6%)         287           Available tonne-km (ATK)         392         407         (3.7%)         392           Load factor (%)         73.3%         74.7%         (1.5)         73.3%           Africa / Middle East           Revenue tonne-km (RTK)         128         128         0.0%         128           Available tonne-km (ATK)         236         233         1.1%         236           Load factor (%)         54.3%         54.9%         (0.6)         54.3%	407 74.7% 128 233	0.0%