

MAY 2014 TRAFFIC

- ▶ **Passenger: disciplined capacity growth, increase in load factor**
- ▶ **Cargo: increase in unit revenues at constant currency**

Traffic highlights

Passenger	Capacity (ASK, %ch.)	Traffic (RPK, %ch.)	Load Factor (%)	Change (pts)
Long-haul	+1.0%	+3.4%	84.7%	+2.0
Americas	+4.2%	+4.1%	87.4%	-0.2
Asia	-2.3%	+0.6%	83.8%	+2.4
Africa / Middle East	-1.2%	+4.8%	78.5%	+4.5
Caribbean / Indian Ocean	+0.6%	+6.3%	85.6%	+4.6
Medium-haul	-1.3%	-1.0%	78.5%	+0.2
Total	+0.5%	+2.5%	83.4%	+1.6

- ▶ 6.7 million passengers, stable
- ▶ Capacity growth on the Americas driven by Latin America (+9.2%). Capacity up 1.8% on North America
- ▶ Unit revenue per available seat kilometer (RASK) ex-currency up compared with May 2013

Cargo	Capacity (ATK, %ch)	Traffic (TKT, %ch)	Load Factor (%)	Change (pts)
Total	-3.0%	-0.1%	64.2%	+1.9

- ▶ Rise in load factor
- ▶ Unit revenue per available ton kilometer (RATK) ex-currency up compared with May 2013

Agenda

7th July 2014: June 2014 Traffic
 25th July 2014: H1 2014 results
 7th August 2014: July 2014 Traffic

Investors

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STATISTICS

Passenger activity (in millions)

Total Group	May			Year to date		
	2014	2013	Variation	2014	2013	Variation
Passengers carried (000s)	6,700	6,701	(0.0%)	30,679	30,239	1.5%
Revenue pax-kilometers (RPK)	19,398	18,927	2.5%	91,648	89,532	2.4%
Available seat-kilometers (ASK)	23,260	23,152	0.5%	109,990	108,887	1.0%
Load factor (%)	83.4%	81.8%	1.6	83.3%	82.2%	1.1
Long haul						
Passengers carried (000s)	2,059	1,990	3.5%	9,891	9,632	2.7%
Revenue pax-kilometers (RPK)	15,463	14,953	3.4%	74,543	72,598	2.7%
Available seat-kilometers (ASK)	18,250	18,077	1.0%	87,371	85,872	1.7%
Load factor (%)	84.7%	82.7%	2.0	85.3%	84.5%	0.8
Americas						
Passengers carried (000s)	889	853	4.2%	3,855	3,705	4.1%
Revenue pax-kilometers (RPK)	6,881	6,613	4.1%	30,324	29,130	4.1%
Available seat-kilometers (ASK)	7,869	7,549	4.2%	34,984	33,448	4.6%
Load factor (%)	87.4%	87.6%	(0.2)	86.7%	87.1%	(0.4)
Asia / Pacific						
Passengers carried (000s)	500	498	0.4%	2,421	2,428	(0.3%)
Revenue pax-kilometers (RPK)	4,422	4,396	0.6%	21,429	21,463	(0.2%)
Available seat-kilometers (ASK)	5,279	5,402	(2.3%)	24,968	25,422	(1.8%)
Load factor (%)	83.8%	81.4%	2.4	85.8%	84.4%	1.4
Africa / Middle East						
Passengers carried (000s)	416	399	4.2%	2,141	2,066	3.7%
Revenue pax-kilometers (RPK)	2,307	2,201	4.8%	12,062	11,600	4.0%
Available seat-kilometers (ASK)	2,938	2,975	(1.2%)	15,122	14,851	1.8%
Load factor (%)	78.5%	74.0%	4.5	79.8%	78.1%	1.7
Caribbean / Indian, Ocean						
Passengers carried (000s)	254	240	5.8%	1,474	1,433	2.8%
Revenue pax-kilometers (RPK)	1,853	1,743	6.3%	10,728	10,405	3.1%
Available seat-kilometers (ASK)	2,164	2,151	0.6%	12,297	12,151	1.2%
Load factor (%)	85.6%	81.0%	4.6	87.2%	85.6%	1.6
Medium haul (excluding Cityjet)						
Passengers carried (000s)	4,641	4,711	(1.5%)	20,788	20,607	0.9%
Revenue pax-kilometers (RPK)	3,934	3,975	(1.0%)	17,106	16,934	1.0%
Available seat-kilometers (ASK)	5,010	5,075	(1.3%)	22,619	23,015	(1.7%)
Load factor (%)	78.5%	78.3%	0.2	75.6%	73.6%	2.0

Cargo activity (in millions)

Total Group	May			Year to date		
	2014	2013	Variation	2014	2013	Variation
Revenue tonne-km (RTK)	842	842	(0.1%)	4,133	4,096	0.9%
Available tonne-km (ATK)	1,311	1,352	(3.0%)	6,391	6,485	(1.4%)
Load factor (%)	64.2%	62.3%	1.9	64.7%	63.2%	1.5
Americas						
Revenue tonne-km (RTK)	352	346	1.8%	1,734	1,693	2.4%
Available tonne-km (ATK)	556	571	(2.5%)	2,640	2,650	(0.4%)
Load factor (%)	63.3%	60.6%	2.7	65.7%	63.9%	1.8
Asia / Pacific						
Revenue tonne-km (RTK)	314	324	(2.9%)	1,535	1,533	0.1%
Available tonne-km (ATK)	407	426	(4.4%)	1,967	2,016	(2.4%)
Load factor (%)	77.1%	75.9%	1.2	78.0%	76.0%	2.0
Africa / Middle East						
Revenue tonne-km (RTK)	136	134	1.2%	652	664	(1.7%)
Available tonne-km (ATK)	214	226	(5.3%)	1,106	1,139	(2.8%)
Load factor (%)	63.5%	59.4%	4.1	58.9%	58.3%	0.7
Caribbean / Indian Ocean						
Revenue tonne-km (RTK)	34	33	5.5%	185	178	3.8%
Available tonne-km (ATK)	84	82	3.2%	461	465	(0.8%)
Load factor (%)	40.7%	39.8%	0.9	40.1%	38.3%	1.8
Medium haul						
Revenue tonne-km (RTK)	5	6	(7.6%)	27	28	(4.3%)
Available tonne-km (ATK)	49	47	2.8%	217	215	0.5%
Load factor (%)	11.0%	12.3%	(1.2)	12.4%	13.0%	(0.6)