

## **TR Services launches Com'Unic, its carrier service for business customers**

*With its dual role as a telecom operator and integrator, TR Services offers a one-stop solution facilitating the installation and monitoring of your communications services*

*Paris, 2 October 2009*



TR Services, a key player in the voice-data-applications convergence market, has launched Com'Unic, a service package including telecom subscriptions and communications. Capitalising on its operator licences, this solution is available for all types of access, including full unbundling, SIP trunk access, ISDN and analog.

With its dual expertise as both an integrator and operator, TR Services meet clients' stated goal of working with a single partner capable of managing the implementation, maintenance and operation of all of its clients' telecoms equipment.

### **SIP Trunk Access or unbundling**

This fully unbundled VoIP solution enables clients to make significant savings in their overall telecommunications costs, with shorter installation times. It includes:

- telephone access;
- free and unlimited inter-site calls;
- detailed electronic invoicing and traffic reports allowing for personalised analysis of use;
- telephone numbers, with the possibility of clients keeping their existing numbers;
- all telephone communications, including calls to special and emergency numbers;
- caller ID, call-by-call or permanent number withholding, call cost breakdowns by number of tax units (necessary for clients using a billing tool).

### **A one-stop solution for easier management**

### **Significant savings in telecom costs**

It also includes a guaranteed fault repair time of four hours during business hours or 24/7 depending on the client's requirements.

### **Optimised implementation and personalised monitoring**

*"By no longer having to rely on France Telecom and benefiting from advantageous call charges billed per second from the first second, our customers can save up to 50% on their overall telephony costs," comments Didier Lejolie, Head of the Operator Division at TR Services, adding: "As an integrator, TR Services has always enjoyed a close relationship with its customers. We are continuing with this approach in our new role as telecom operator, which makes our services stand out significantly from others available on the market."*

#### **About the TR Services Group**

The TR Services Group is an independent IT services integrator and operator, offering a new perspective on telecoms/IT convergence. It creates innovative corporate communication solutions and provides its customers with the services they need to maximise the effectiveness of their IT systems.

With the expertise of its 450 staff across France, the TR Services Group works with more than 3,000 public-sector, corporate and SME clients. Télécom Réseaux Services has been listed on the Euronext stock exchange since 1999. (ISIN FR0000071763)

[www.trservices.fr](http://www.trservices.fr)

#### **Press contacts**

##### **Heureux qui Communique**

Karine SOYER  
Tel : 06 74 93 12 25

[ksoyer@heureuxquicomunique.com](mailto:ksoyer@heureuxquicomunique.com)

##### **TR Services Group**

Simon J.PENNINGTON  
Tel : 01 64 62 40 00

[sipennington@trservices.fr](mailto:sipennington@trservices.fr)

Tiphaine HERSANT  
Tel : 01 64 62 40 44

[thersant@trservices.fr](mailto:thersant@trservices.fr)