

## **Infosys Launches Preventive Maintenance Offering 'Finacle Assure'**

**San Francisco & Bangalore - April 30, 2015:** Infosys (NYSE: INFY), a global leader in consulting, technology, outsourcing and next-generation services, today announced the launch of Finacle Assure, a preventive maintenance service offering based on an IT Operations Analytics (ITOA) platform. This service will help proactively identify potential issues before these become an actual threat. As a result, banking organizations will be able to save time, lower operational costs and gain agility.

### **Highlights:**

- Finacle Assure's 24x7 monitoring and remedial services can prevent outages, thereby lowering cost of operations. This service, managed in an offshore command center, also offers a quick response team that ensures rapid resolution of any incident
- The offering has a powerful set of analytics capabilities, which help in early detection of application performance issues
- With the help of its analytical engine, banks can optimize capacity based on current and expected usage, ensuring that expensive infrastructure investments are always used optimally. The usage insights will further enable banks to leverage techniques like cloud bursting to dynamically manage unforeseen peak loads
- Finacle Assure will work as an enterprise-wide automated application and infrastructure monitoring system
- Finacle Assure has seamless harmonization with the Finacle support teams
- Banks using Finacle Assure can expect business benefits like higher customer loyalty, lower customer attrition, and increased fee-generating customer transactions

### **Quotes**

#### **Michael Reh, Senior Vice President and Global Head, Finacle, Infosys:**

"As banking is rapidly transforming into a digital experience, banking organizations are heavily depending on IT infrastructure and technology to connect and interface with their customers. As a result, banks have to manage innumerable applications, a multitude of interfaces, hybrid platforms along with banking regulatory and compliance concerns. Banking organizations are looking for technology partners who can monitor and manage IT infrastructure and applications end-to-end, to ensure seamless business operations. With Finacle Assure's preventive monitoring capabilities, banks can save costs and their resources can focus on strengthening business outcomes and innovations."

#### **Mr. Rudolph Banis, Head – IT Support for Core Banking, IndusInd Bank:**

"In the past few months that we have experienced the Finacle Assure service, we have enjoyed uninterrupted operations, and gained significant insights into our usage of infrastructure and applications. The proactive support with expert



backing at the command center has helped us manage and optimize our IT infrastructure and address any application issue that may disrupt our operations. This service allows my team to save time while managing existing systems and to better focus on creating value for our business teams and end clients. As our business continues to grow, we foresee considerable value in this service.”

### **About Infosys**

Infosys is a global leader in consulting, technology, outsourcing and next-generation services. We enable clients, in more than 50 countries, to stay a step ahead of emerging business trends and outperform the competition. We help them transform and thrive in a changing world by co-creating breakthrough solutions that combine strategic insights and execution excellence.

Visit [www.infosys.com](http://www.infosys.com) to see how Infosys (NYSE: INFY), with US\$ 8.7 billion in annual revenues and 176,000+ employees, is helping enterprises renew themselves while also creating new avenues to generate value.

### **Safe Harbor**

Certain statements in this press release concerning our future growth prospects are forward-looking statements regarding our future business expectations intended to qualify for the 'safe harbor' under the Private Securities Litigation Reform Act of 1995, which involve a number of risks and uncertainties that could cause actual results to differ materially from those in such forward-looking statements. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding fluctuations in earnings, fluctuations in foreign exchange rates, our ability to manage growth, intense competition in IT services including those factors which may affect our cost advantage, wage increases in India, our ability to attract and retain highly skilled professionals, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, industry segment concentration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks or system failures, our ability to successfully complete and integrate potential acquisitions, liability for damages on our service contracts, the success of the companies in which Infosys has made strategic investments, withdrawal or expiration of governmental fiscal incentives, political instability and regional conflicts, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property and general economic conditions affecting our industry. Additional risks that could affect our future operating results are more fully described in our United States Securities and Exchange Commission filings including our Annual Report on Form 20-F for the fiscal year ended March 31, 2014 and our Forms 6- K for the quarters ended June 30, 2014, September 30, 2014 and December 31, 2014. These filings are available at [www.sec.gov](http://www.sec.gov). Infosys may, from time to time, make additional written and oral forward-looking statements, including statements contained in the company's filings with the Securities and Exchange Commission and our reports to shareholders. Any forward-looking statements contained herein are based on assumptions that we believe to be reasonable as of this date. The company does not undertake to update any forward-looking statements that may be made from time to time by or on behalf of the company unless it is required by law.

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