

# VINCI HIGHWAYS WILL PROVIDE NEXT-GENERATION FREEFLOW SOLUTIONS AND CUSTOMER SERVICES ON DUBLIN RING ROAD (M50)



**11-year**  
contract



Awarded by  
**Transport  
Infrastructure  
Ireland (TII)**



Value of  
approximately  
**€373**  
million

**Data  
processing**  
and information  
management



**Customer  
services**  
to drivers



**Cameras  
and beacons**

All-inclusive  
free-flow services  
**supporting  
up to  
145.000  
vehicles**  
per day

**Sensors**

**Objectives:**



**Seamless road mobility,  
improved customer experience**

Rueil Malmaison, April 18<sup>th</sup> 2019

## **VINCI Highways awarded new management contract for freeflow transactions and customer services on Dublin ring road (M50)**

- A new contract of a 373M€ total value awarded by Transport Infrastructure Ireland (TII)
- All-inclusive freeflow transactions solutions supporting up to 145.000 vehicles per day
- An integrated customer relations platform to improve user experience and increase subscription level

Transport Infrastructure Ireland, the state agency in charge of roads and railways infrastructure in the Republic of Ireland, just signed an 11-year contract with Turas, a joint-venture comprising VINCI Highways, subsidiary of VINCI Concessions, and Abtran, the largest Irish-owned business process management provider, to manage freeflow transactions services and customer relations on the Dublin ring road (M50 motorway). With an average of 145.000 vehicles each day, Dublin ring road is the most heavily trafficked corridor of Ireland's national roads network.

VINCI Highways and Abtran will combine their expertise to deliver a complete service covering all technology, systems and operations to support freeflow transactions, payment collection and transmission to the state agency TII. The contract includes installing and operating a new gantry crane with sensors to detect incoming vehicles, cameras and beacons for reading plates and tags. It also includes the design, implementation and management of a new back-office platform with data processing and information management capabilities to facilitate transactions. Implemented by VINCI Highways' subsidiary TollPlus, the new back-office will allow TII to better meet the demands of today, and effectively handle projected growth in transaction volume.

VINCI Highways and its partner Abtran will also provide customer services to drivers by optimising processes and performance of a global communications platform that includes a contact center and various digital interfaces. To develop the number of e-subscribers, VINCI Highways and Abtran, alongside TII, will also develop new Mobility-as-a-Service schemes, increasing customers' convenience while meeting the urban challenges of the fast-growing Irish capital.

This new contract marks VINCI Concessions' first project in the Republic of Ireland and demonstrates its capacity to expand its international outreach. VINCI Concessions now operates in 21 countries through its subsidiaries VINCI Airports, VINCI Highways and VINCI Railways.

### **About VINCI Highways**

VINCI Highways, a subsidiary of VINCI Concessions, is a world leader in road mobility. Through its global model, VINCI Highways designs, finances, builds and operates highways, urban networks, bridges and tunnels, technological platforms and customer services facilities in 14 countries. VINCI Highways' network spans over +3,300 km worldwide and handles about 469 million vehicles per year. Its 5.100 employees deploy a unique expertise to keep roads running at best levels of performance and safety and provide drivers with a seamless customer experience.

**About VINCI**

VINCI is a global player in concessions and construction, employing more than 190,000 people in some 100 countries. We design, finance, build and operate infrastructure and facilities that help improve daily life and mobility for all. Because we believe in all-round performance, above and beyond economic and financial results, we are committed to operating in an environmentally and socially responsible manner. And because our projects are in the public interest, we consider that reaching out to all our stakeholders and engaging in dialogue with them is essential in the conduct of our business activities. VINCI's goal is to create long-term value in this way for its clients, shareholders, employees and partners, and for society as a whole.

[www.vinci.com](http://www.vinci.com)